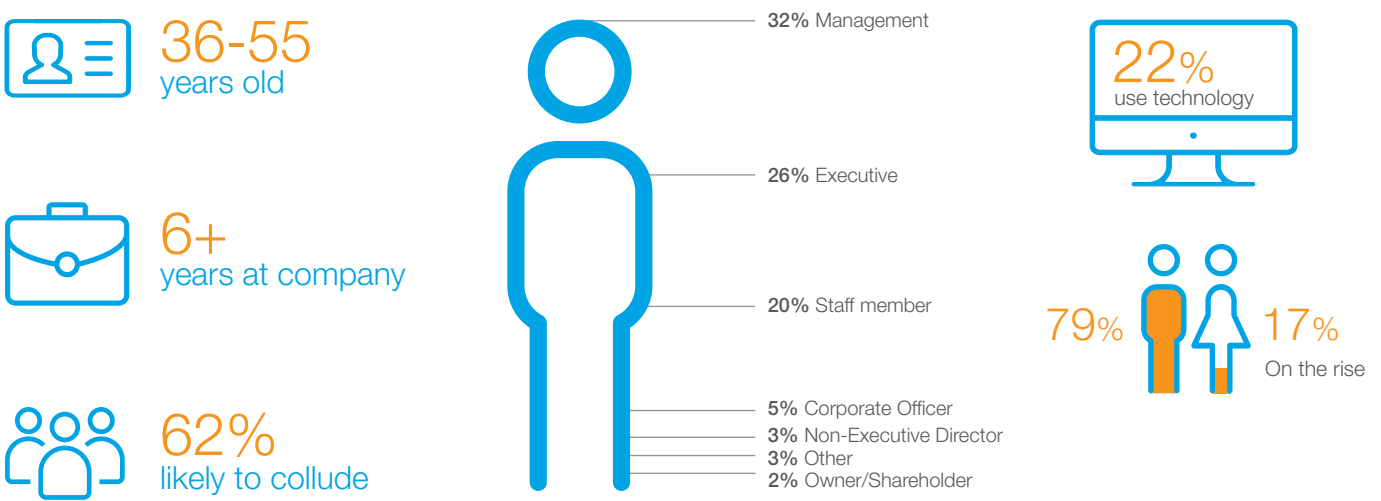


Fraud in Financial Services

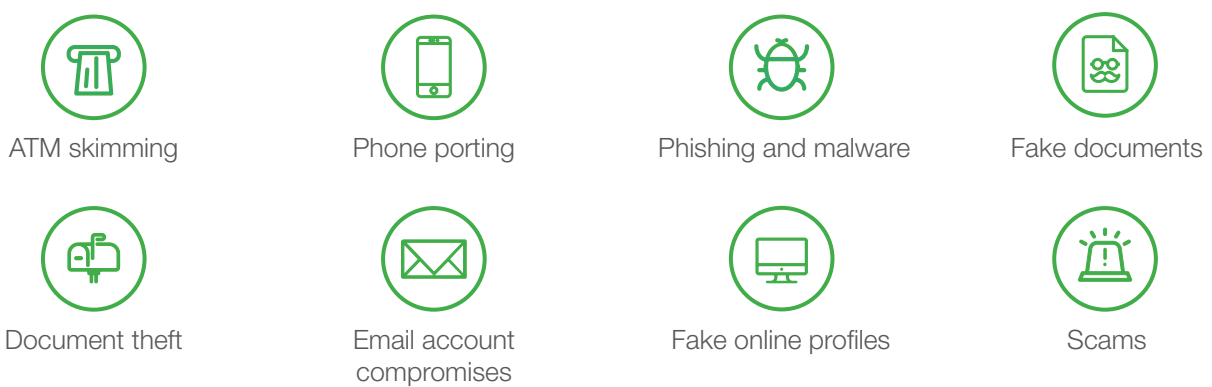
Jonathan Martin | Fraud Investigation Specialist



Profile of a fraudster



Fraud trends



What can you do?



Email red flags

Be aware of payment instructions via email

- Web based email account
- Terms like 'wire transfer'
- Time of email
- Moving funds to third parties
- Client's travel plans
- Urgency
- Unusual requests
- Poor grammar



Email vigilance

- Don't open emails from someone you don't know
- Don't open unknown attachments



Virus protection

- Install a firewall
- Maintain anti-virus software
- Keep your computer up-to-date
- Check your home Wi-Fi is secure



Protocol

- Establish red flags
- Have escalation procedures



Advise clients of security measures

- Macquarie will never ask you to verify personal information via email



Check websites are secure

- Check security of online transactions
- Look for padlock in your browser bar



Avoid PC compromise risk

- Internet cafes
- Unsecured public Wi-Fi
- Unsecured mailboxes
- Cold calling / Microsoft scams

Macquarie articles

Click the headlines to open

Is that email really from your boss?

How well do you really know your clients?

How to stop your business being held to ransom

How to protect yourself from email scams

7 ways to help stop workplace fraud

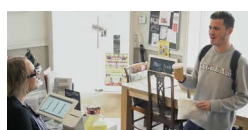
How to conduct a fraud risk assessment

Video links

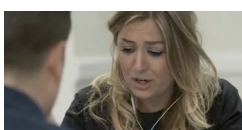
Click the images to open



The devil's in your details



Coffee shop 'like' stunt



Cellphone hacker



Mind reader



Phone fraud